

Implementation & Onboarding Steps

- 1 Discovery Call**

A discovery call will occur to review the deliverables in the contract and to assess the current state of client data and workflow in preparation for implementation.
- 2 Data Import**

Modio will import data from customer legacy system or files to OneView®. The data import is limited by the quality of data provided by Customer, and Modio will make its best effort to utilize the data provided by the customer.
- 3 Additional Profile Completion**

Completion outside of the provider data import is the responsibility of the Customer. If Modio is requested to complete the provider profile from a CV or CAQH, the service can be performed for \$49.00 per provider.
- 4 Team Creation**

All teams will be created for Customer both during the implementation phase and at any time during the term of the agreement.
- 5 Tracking Configuration**

Modio will create all tracking workflows for Customer both during the implementation phase and at any time during the term of the agreement.
- 6 Team Transition**

Modio will onboard documentation per provider, for current credentialing and privileging cycles, or 30 documents, whichever is higher. If additional documentation uploads are required a separate addendum will be created after the scope of work is determined.
- 7 Training**

Modio's Engagement & Optimization team will train the Customer on all parts of the platform. Remote training can be requested at any time and is included, at no additional cost. In-person training is available upon request.
- 8 Form Mapping**

Forms will be mapped during the implementation phase according to the limits set in this agreement.
- 9 GO LIVE!**