

Credentials Management, Reimagined.



A MODERN CREDENTIALING PLATFORM THAT'S HERE TO STAY

Managing your team of providers just got easier with Modio's OneView 2.0. With new enhancements such as bulk license updating, customizable credentialing dashboards and performance enhancements - our OneView platform will ensure a streamlined and scalable experience for maintaining your providers data. Ditch your spreadsheets and let's get automated.

ABOUT MODIO HEALTH

Built by a team of healthcare providers and credentialing experts, Modio's cloud platform automatically pulls in critical provider data from more than 100 primary sources, including the DEA, OIG, and other verification platforms. With OneView, you have the ability to:

- Quick & Easy Onboarding
- Task & Workflow Management
- Compliance Reports & Alerts
- Primary Source Integrations
- Document Storage
- Pre-populated Forms
- Easy Payor Enrollment



Credentialing Coordinator/ Practice Manager Screened Interview Questions

Hiring Questions for Credentialing Staff:

1. Do you have experience with appealing insurance decisions when a contract is denied?
2. Tell me how you organize yourself; do you have a process with how you track tasks?
3. Tell me a time when you had a hard time getting a provider credentialed.
4. Where do you see yourself in a few years?
5. What information do you think is the most difficult to get from a provider?
6. What's your follow-up process once applications have been submitted?
7. What's the difference between credentialing and provider enrollment?
8. Do you know the difference between OPPE and FPPE?
9. What is CAQH, TJC, DNV, AAAHC, URAC, HFAP, etc.?
10. Please explain primary source verification, and can you give three examples?
11. How would they react to having to redo something for X number of providers?
12. How do you handle "that" difficult provider?
13. What critical component of this position as a credentialing coordinator makes the work challenging?
14. Which credentialing platform(s) have you used in the past? What did you like or not like about them?
15. Describe your typical workweek as a credentialing specialist.
16. What do you know about our organization? Why do you want to work with us?
17. Tell me about your previous experience and how it relates to this position at xyz.
18. Tell me a time you did not agree with the direction of leadership. How did you respond?
19. Can you share what you know about our company?

Interview questions for staffers with no experience:

1. Why are you interested in this role as a credentialing specialist?
2. What's the difference between credentialing and provider enrollment?
3. What are you looking for in a new position as a credentialing coordinator/specialist/analyst/etc.?
4. What credentialing platforms are you familiar with?
5. Why do you feel like a good fit as a credentialing coordinator/specialist/analyst/etc.?
6. Can you provide three professional references?