



**Meet the OneView<sup>®</sup> Services (XCS) Team**



# Agenda:

- Meet The XCS (Credentialing Services) Team!
- Scope of Credentialing Services
- Types Of Services Offered
- Favorite OneView<sup>®</sup> Workflows And Features
- Open Question & Answer

# Meet the XCS Team!



# Our Credentialing Services

## Payors & Government Payors

- Initial Enrollment with Federal, State and Commercial Payors
- Revalidations/Recredentialing with Federal, State and Commercial Payors
- DME Credentialing
- Payor Auditing
- Payor Directory Validation

## Licenses & Registrations

- Initial Enrollment with Federal, State and Commercial Payors
- Revalidations/Recredentialing with Federal, State and Commercial Payors
- DME Credentialing
- Payor Auditing
- Payor Directory Validation

## Other Services

- Primary Source Verifications
- ECFMG Verification
- Initial and Reappointment Privileging
- Criminal Background Checks
- NPDB query
- CAQH Initiation and Maintenance
- NPI Verifications



Here you'll find Help Guides, Training Videos, and Support information to assist providers, coordinators, and recruiters. Continue to check this page for additional training and support resources. If you can't find what you need, please feel free to contact us.

### Providers

- [How-To Guide: Time and Expense](#)
- [OneView: Quick Start Guide](#)

### Coordinators

- [Tip Guide : Getting Started for Coordinators](#)
- [Tip Guide : Read Only – Getting Started for Coordinators](#)
- [Tip Guide : Team Management – Tagging Providers](#)
- [Tip Guide: Provider Verification](#)
- [Tip Guide: Documents](#)
- [Tip Guide: Logins](#)
- [Tip Guide: Tasks](#)
- [Tip Guide: Notes](#)
- [Tip Guide: Tracking](#)
- [Tip Guide: Onboarding](#)
- [Tip Guide: Inactive/Active Providers](#)
- [Tip Guide: Forms](#)

Product: [OneView Release Notes](#)

Request Type	Estimate
New Form Template	3 – 5 Days
Update Form Template	1 – 3 Day(s)
New Tracking Process	1 – 3 Day(s)
New/Update Facility	1 – 2 Day(s)
New General Specialty	1 – 2 Day(s)
New Title/License Type	Thursday Release
New Board/Additional Cert	Thursday Release
New Healthcare Payor	Thursday Release
New Document Type	Thursday Release



# Questions?

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