

# OneView Tracking Stars: A Quick Reference Guide

## What Are Tracking Stars?

Tracking Stars are shortcuts used to quickly create tracking events right from your organization's OneView profiles. Tracking Stars are found in several different locations depending on your organizations tracking templates and data set-up. Stars can also be used to quickly open an existing or in progress tracking event in a new tab or as a visual indicator of where your profile is at in the corresponding credentialing process.

## Why Should I Use This Feature?

- Consistency - Standardize credentialing workflows
- Time Saving - Quickly start or open tracking from profiles
- Visibility - Visual indicator of current credentialing progress
- Integration - Quick links connect directly to provider profiles

## Locating Tracking Stars

Tracking Stars are linked to one specific Tacking workflow (Type + Subtype):

- Stars are available in both v1 & v2
- Most common places to find tracking stars
  - Payors with locations - v1 only
  - Licenses (State, DEA, Controlled Substance) v1 & v2
  - Onboarding - v1 & v2
  - Facility Affiliations - v1 & v2

**Pro Tip:** Need tracking stars added to one of the above sections? Reach out to support to troubleshoot your request. There are several reasons you may not see the tracking stars in a section listed above.

## Tracking Star Feature



**Blue Star:** Linked to an “Initial” or “First, one time workflow”.

**Example:** Payor New/Initial or New State License.



**Green Star:** Linked to a second, and reoccurring workflow.

**Example:** Payor Recredentialing or License renewals

**Pro Tip:** Hover over any star to see the linked Tracking Type/Subtype.

## Star Statuses



**Empty Blue Star:** Workflow not yet started for the linked Type: Subtype.



**Half-filled Blue:** In progress/Started for the linked Type: Subtype.



**Filled Blue Star:** A filled blue star will only exist if there is no follow-up, reoccurring workflow designated to follow the initial workflow. **Example -** Onboarding Star - Onboarding a new provider is a onetime workflow.



**Empty Green:** The initial (or Blue) workflow has been completed and the next/reoccurring workflow is ready to start as needed.



**Half-filled Green:** The reoccurring workflow is in progress or started.

## Star Nuances

Stars are customizable. The details listed above are ways to use the stars as they were designed and will support platform efficiencies. Stars can be linked to Type: Subtypes as requested but we recommend having a conversation with your OneView expert to discuss any downstream impacts or limitations by not following recommended Tracking Star setups.

## Getting Started

Familiarize yourself with where the tracking Stars are available in v1 and v2. Use the stars to start new tracking as needed.

**Have questions or need additional support?** Contact our support team with our Live Chat or [support@modiohealth.com](mailto:support@modiohealth.com)