

At our recent engagement with a valued pharmacy client, we had the opportunity to showcase the significant value that LexisNexis licensure data, integrated seamlessly through OneView V2, brought to their operations.

Our client, like many in the pharmacy industry, faces challenges in accessing comprehensive data from healthcare providers. However, our collaboration introduced a gamechanging solution that greatly enhanced their capabilities.

By leveraging LexisNexis licensure data via OneView V2, our pharmacy client experienced a substantial improvement in their data resources. This enhancement has proven to be a vital asset, enabling them to make more informed decisions and enhance their overall operations.

We are proud to have played a pivotal role in delivering this innovative solution to our pharmacy client, ultimately empowering them to achieve greater efficiency and effectiveness in their healthcare services.



Our partnership with Revenue Cycle Management organizations has yielded remarkable results, showcasing the exceptional advantages of incorporating LexisNexis data into their operations.

One key benefit our clients have realized is the ability to enhance provider profiles, thereby elevating the overall experience for their valued clients. By leveraging the comprehensive information obtained from LexisNexis, our clients can now partially complete a provider's profile, ensuring a more comprehensive and accurate representation.

Additionally, the implementation of a robust filtering system that allows our clients to sort the provider roster by practice/employer record TIN has been a significant value addition. This capability has streamlined their workflow, leading to increased efficiency and effectiveness in managing revenue cycles.

Through our collaboration, RCM clients have witnessed firsthand the transformative power of LexisNexis data, enabling them to deliver a superior experience to their clients and optimize their revenue management processes. We are thrilled to have been part of their journey towards success.

# TELEMEDICINE ORGANIZATIONS



## SNAPSHOT CASE STUDIES: ONEVIEW V2

Our collaboration with Telemedicine organizations has unveiled several invaluable features within our platform that have significantly improved their user experience and operational efficiency.

One noteworthy feature that has garnered acclaim from our Telemedicine clients is the ability to filter the provider roster by the state in which their license is held, all directly within the user interface. This functionality has proven to be a game-changer, simplifying the process of locating and managing providers across different states.

Furthermore, our clients have praised the in-line editing capability as a major enhancement in user experience. Particularly beneficial for groups managing licensing for multiple providers simultaneously, this feature eliminates the need for navigating to the licensure section of the provider profile, reducing clicks and streamlining workflows.

Another noteworthy advantage is the ability to generate license reports in PDF format, which can be easily attached to forms. Telemedicine providers often hold multiple licenses, and these reports offer a practical solution for accommodating all required licenses on forms. Providers can simply add a note on the form to refer to the attached licensure PDF, ensuring comprehensive documentation.

By incorporating these innovative features into our platform, we have empowered Telemedicine clients to operate more efficiently, deliver superior user experiences, and seamlessly manage their licensing requirements. We are proud to contribute to their success in the telemedicine industry.



Our engagement with Single and Multi-Specialty Groups has unveiled several powerful features within our platform that have significantly enhanced their operational efficiency and user experience.

One standout feature is the ability to efficiently update a single field across multiple profiles. For example, credentialing specialists can streamline their workflows by using the in-line editing feature to quickly update reattestation dates for a group of providers undergoing CAQH reattestations on the same day. This efficient approach eliminates the need to open each profile individually, saving valuable time and effort.

Another noteworthy advantage is the flexibility to customize grid settings based on a user's day-to-day responsibilities. This feature allows users to tailor their view of provider profiles, displaying only the sections relevant to their specific tasks. For instance, specialists solely responsible for license renewals can focus on the pertinent sections without distraction from unrelated information like CAQH data.

Additionally, our platform simplifies the SAM (Substance Abuse Monitoring) verification process for clients who require it for new providers. The integration with Version 2 (V2) streamlines and expedites SAM verifications, reducing administrative burdens.

Furthermore, our built-in document viewer has been well-received, enhancing the user experience during the onboarding of new providers. Clients can easily verify and refer back to the documentation provided, improving the efficiency and accuracy of the onboarding process.

By offering these advanced features, we have empowered Single and Multi-Specialty Groups to optimize their operations, improve user experiences, and simplify complex processes, ultimately contributing to their success in the healthcare industry.



Our partnership with larger organizations has highlighted several key advantages within our platform that cater specifically to their needs and preferences, ultimately enhancing their operational efficiency and user satisfaction.

One significant benefit that has resonated particularly well with larger clients is the presence of audit trails. These audit trails provide a valuable tool for monitoring data quality and tracing back any entry errors. For organizations with a multitude of users, this feature becomes indispensable, ensuring data integrity and accountability.

Another noteworthy enhancement is the ability to adjust alert dates, a feature that proves highly valuable for larger organizations with well-defined parameters and notification processes for impending expirations. While this feature is appreciated by smaller clients as well, it is often considered a critical necessity for larger organizations with complex workflows.

Bulk carbon runs have also made a substantial impact on the user experience of larger organizations. This capability allows them to run multiple processes simultaneously, reducing clicks and streamlining their operations. The efficiency gained from this feature significantly contributes to the overall user satisfaction.

Lastly, the platform's ability to filter sections and conduct ad hoc reporting has empowered larger organizations to tailor their views and generate customized reports as per their specific requirements. This level of flexibility in data management and reporting is especially valuable for organizations that deal with extensive data sets and varying reporting needs.

By offering these advanced features, we have effectively catered to the unique needs of larger organizations, enhancing their overall efficiency, data management capabilities, and user experiences. We take pride in being a valuable partner in their journey toward success.

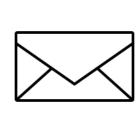


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