The Add Provider Experience

We are making some updates to the add provider experience. Up until now, we have used a Definitive Healthcare (DHC) database that we purchased in the past to bring in matching data for providers and help give you a head start on filling out provider profiles. This database was not regularly updated, so some users found the data not to be valuable.
We are addressing this by integrating with a new source: LexisNexis (LN).

This is a respected source of provider data that is now integrated with our add provider experience. When you add a new provider this is where the data will come from. We will continue to work to bring you the best source data for this process, and intend to work towards bringing in additional valuable data in the future.

Common Questions

How do you look up the data from LN?
We look up data from LN using NPI to make sure we are bringing in data for the correct provider. Because of this, when you enter the provider name you will see a list of options with NPI included. We are actually doing a lookup with NPPES on the back end to validate the NPI before using it to look up data with LN. Pretty cool!

What will it look like?
The add provider window will look very similar to how it has in the past. You click the same place, and add the same data. You may notice the background looks a little different. This is because the updated add provider window is hosted on our OneView V2 platform, so you are getting a look at that. When you click **save**, you will be back on the Team page just as you were before.
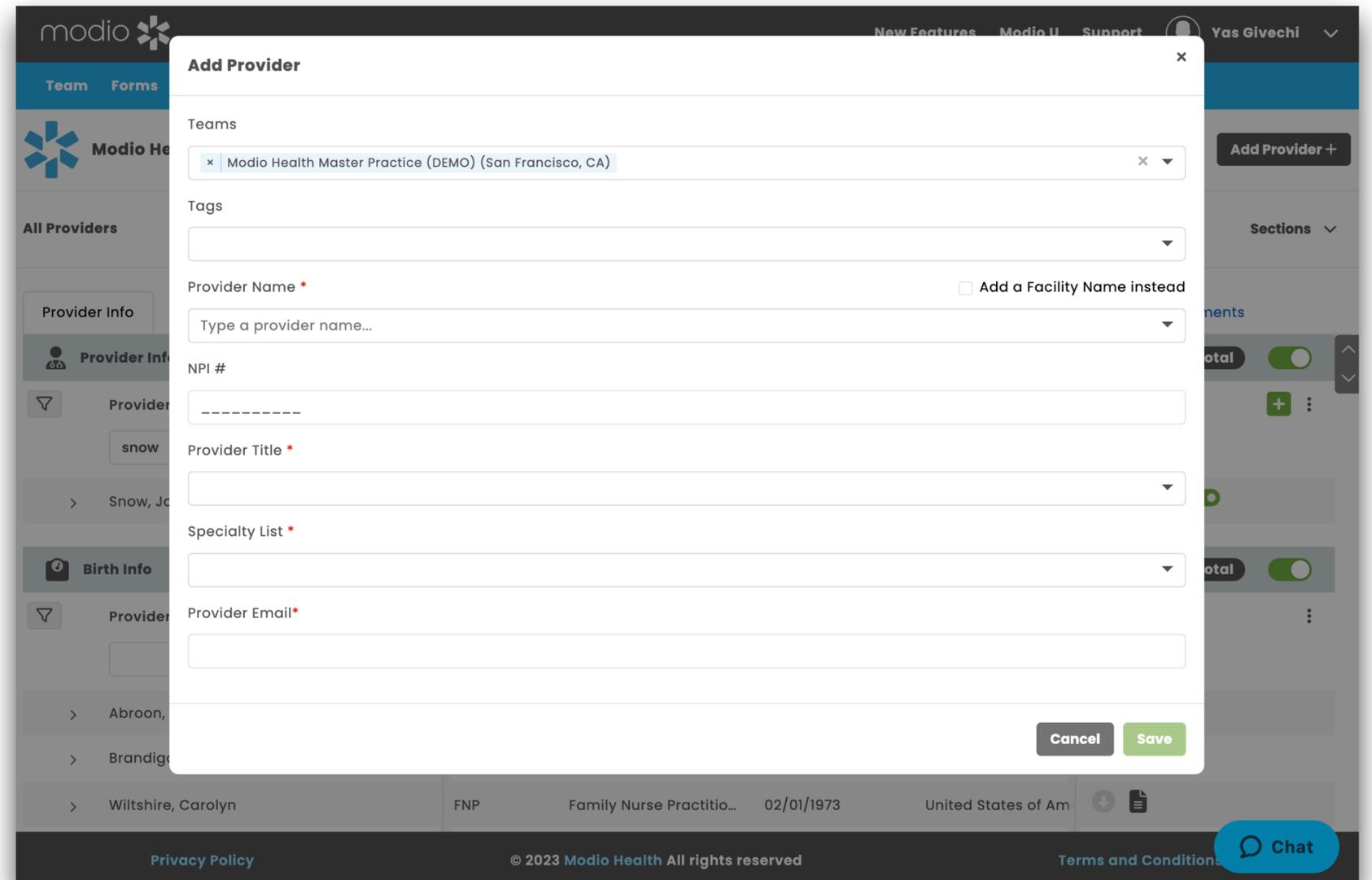
How often is LN updated?
Modio receives continuous updates from LN via an API. Whenever they update their data, it is reflected in OneView. We always use the most up to date data we have from them to look up data for new providers.

Are all provider types included in the LN data?
Not all, provider types are included in LN data. The most common providers with NPIs are included: MD, DO, NP and PA.

What fields of data are eligible to come in?
Modio brings in state, DEA and controlled substance licenses and some board certifications from LN. We have found this data from LN to be accurate, but always recommend running Carbon on the licenses that are added. LN is a trusted source, but only the boards (which Carbon is integrated with) are true primary sources.