



## **TIP GUIDE: NCCPA UPDATER**

(NATIONAL COMMISSION ON CERTIFICATION OF PHYSICIAN ASSISTANTS)

## Introduction

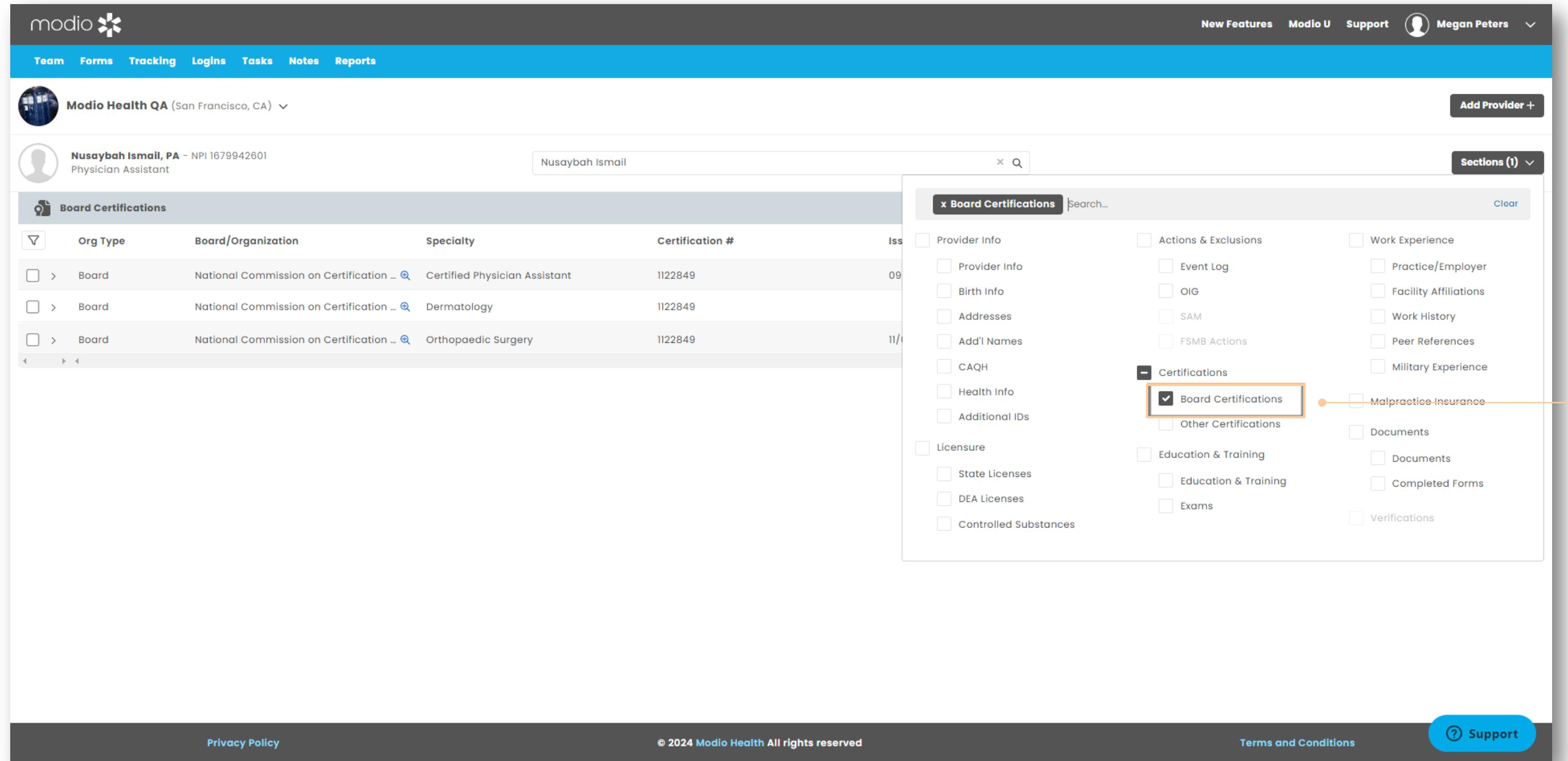
- Modio's OneView platform is integrated with the NCCPA (National Commission on Certification of Physician Assistants) to provide information about board certifications held by PAs.
- NCCPA data can be added to eligible profiles via a monthly run completed on the backend or through the Carbon updater visible in the Board Certifications grid at [modiohealth.com/oneview](https://modiohealth.com/oneview). Clients will need to request access via a Modio support ticket, though usage does not incur any additional costs.

## How To Run A Successful Report:

- The updater will only be visible in the Board Certifications grid on records with a board name of NCCPA.
- To run a successful NCCPA search for certification information, you will need to ensure that the provider profile contains accurate data, specifically the State value, Specialty and Certification #, i.e., the PA ID.
- The Specialty field on an NCCPA board record can be used to identify a provider's primary Certified Physician Assistant certification. The Carbon Updater works specifically with the Certified Physician Assistant specialty. Due to recent changes on the NCCPA website, CAQs (certificate of added qualifications) are no longer supported through the Carbon Updater. However, the primary Certified Physician Assistant certification continues to be verified via API and remains our top verification priority. NCCPA has shared that API support for CAQs may be available in the future.
- The PA ID is a unique identifier used by the NCCPA. If you do not know the PA ID, use the new find functionality to identify a possible match based on First/Last Name and State. Ensure that you are only selecting the result guaranteed to be your provider.

## NCCPA Report Outcomes:

- Enabling the backend service will allow a search on the 1<sup>st</sup> and 18<sup>th</sup> of every month for any records with a matching certification #. A PSV document will be saved, as well as the updated expiration date.
- When the front-end updater finds a match, the following information will be added to the grids: certification number, issue date, expiration date, and certification status. A PDF from the NCCPA website will also be included and saved to the documents automatically.

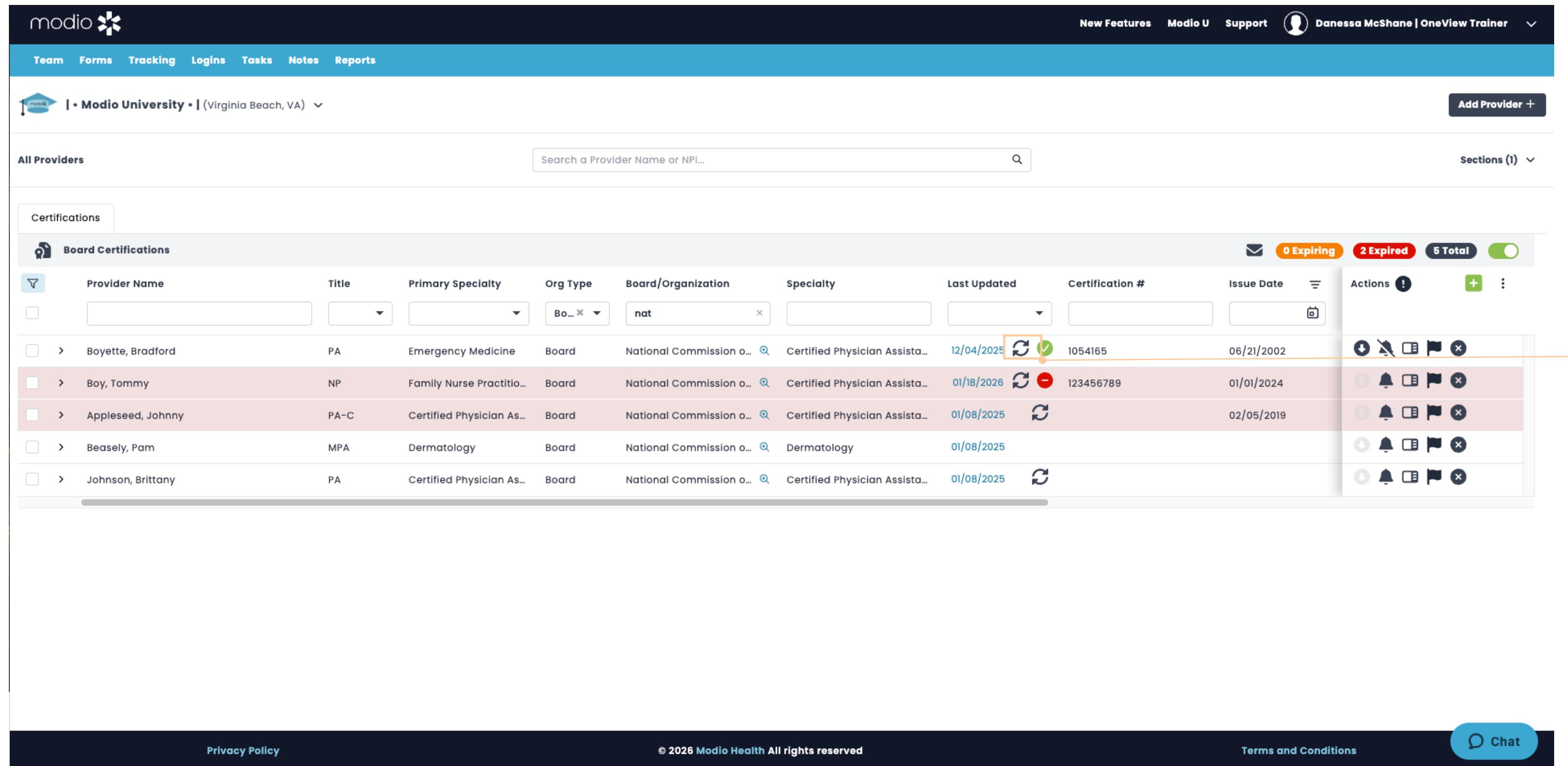


The screenshot shows the modio platform interface. At the top, there is a navigation bar with links for 'New Features', 'Modio U', 'Support', and a user profile for 'Megan Peters'. Below the navigation bar, there is a secondary header with links for 'Team', 'Forms', 'Tracking', 'Logins', 'Tasks', 'Notes', and 'Reports'. The main content area displays a 'Modio Health QA (San Francisco, CA)' dashboard. On the left, there is a 'Board Certifications' grid table with columns for 'Org Type', 'Board/Organization', 'Specialty', 'Certification #', and 'Iss'. The table lists three entries: 'Board', 'National Commission on Certification ...', 'Certified Physician Assistant', 'II22849', '09/2024'; 'Board', 'National Commission on Certification ...', 'Dermatology', 'II22849', '11/2024'; and 'Board', 'National Commission on Certification ...', 'Orthopaedic Surgery', 'II22849', '11/2024'. To the right of the grid is a 'Sections (1)' dropdown menu. The menu is titled 'x Board Certifications' and contains a search bar and a 'Clear' button. It lists various sections: 'Provider Info', 'Actions & Exclusions', 'Work Experience', 'Event Log', 'Practice/Employer', 'Birth Info', 'OIG', 'Facility Affiliations', 'Addresses', 'SAM', 'Work History', 'Add'l Names', 'FSMB Actions', 'Peer References', 'CAQH', 'Military Experience', 'Health Info', 'Documents', 'Additional IDs', 'Other Certifications', 'Documents', 'Certifications', 'Malpractice Insurance', 'Education & Training', 'Completed Forms', 'Controlled Substances', 'Exams', and 'Verifications'. The 'Board Certifications' checkbox is checked, and the 'Malpractice Insurance' section is highlighted with an orange box and a dot on the line.

## Locating the NCCPA Updater

Start by clicking the **Sections** button on the right-hand side of the dashboard.

Next, select the **Board Certifications** checkbox in the Sections menu. This will allow the Board Certifications grid to display.



Provider Name	Title	Primary Specialty	Org Type	Board/Organization	Specialty	Last Updated	Certification #	Issue Date	Actions
Boyette, Bradford	PA	Emergency Medicine	Board	National Commission o...	Certified Physician Assista...	12/04/2025	1054165	06/21/2002	
Boy, Tommy	NP	Family Nurse Practitio...	Board	National Commission o...	Certified Physician Assista...	01/18/2026	123456789	01/01/2024	
Appleseed, Johnny	PA-C	Certified Physician As...	Board	National Commission o...	Certified Physician Assista...	01/08/2025		02/05/2019	
Beasely, Pam	MPA	Dermatology	Board	National Commission o...	Dermatology	01/08/2025			
Johnson, Brittany	PA	Certified Physician As...	Board	National Commission o...	Certified Physician Assista...	01/08/2025			

Privacy Policy | © 2026 Modio Health All rights reserved | Terms and Conditions | Chat

## Running the NCCPA Updater

Filter by the **Board/Organization** to any certifications listed with National Commission of Certification of Physician Assistants (NCCPA).

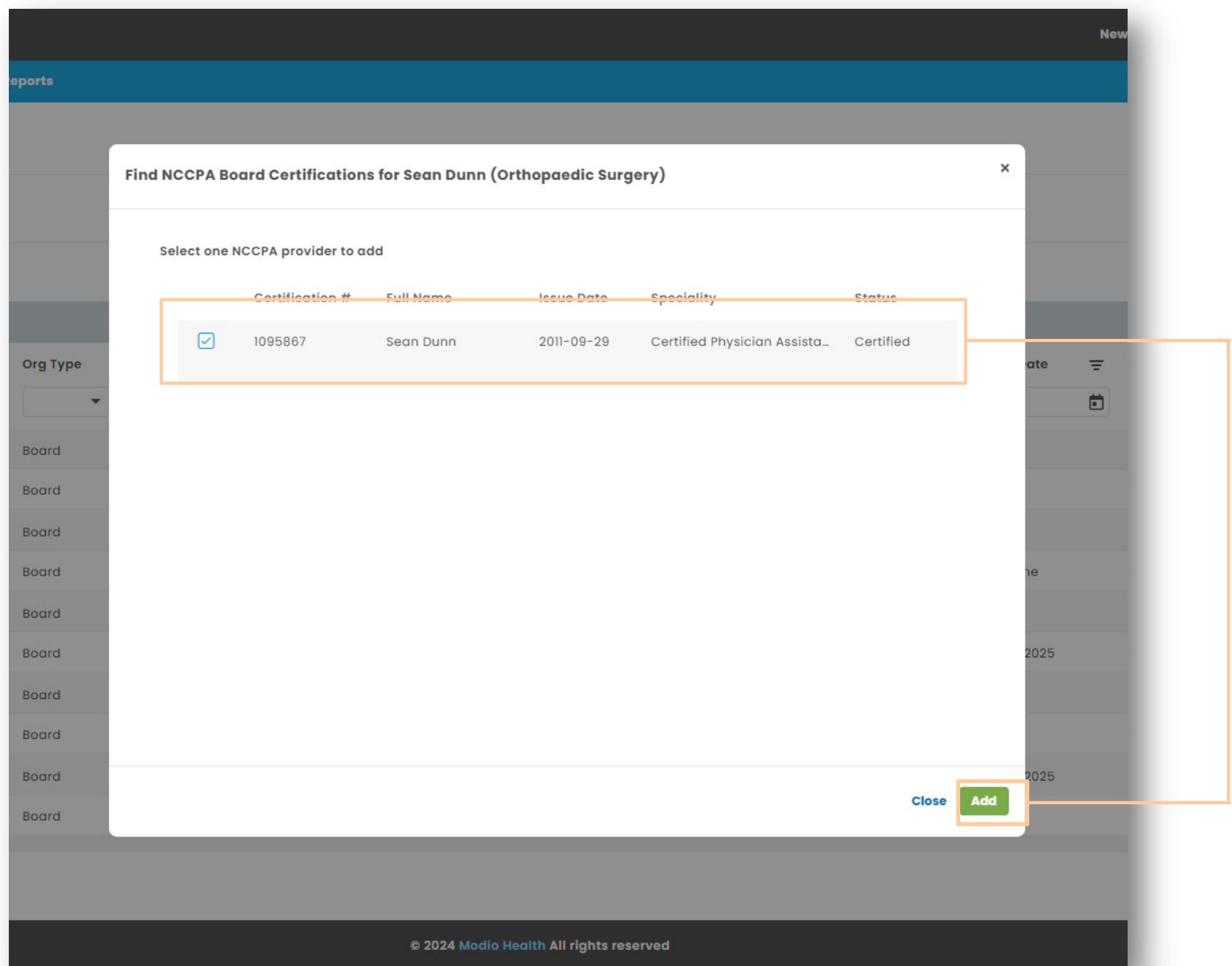
Find your provider in the list and click on the updater icon

If the provider's specialty is not listed as "Certified Physician Assistant" the updater icon will not appear.

If a Certification # is **present**, the updater will run automatically.

If the Certification # is **empty**, a search functionality will help you identify the right PA ID, as described on the next page.

*Note: The updater will only appear after the support team adds access for your team through a request.*



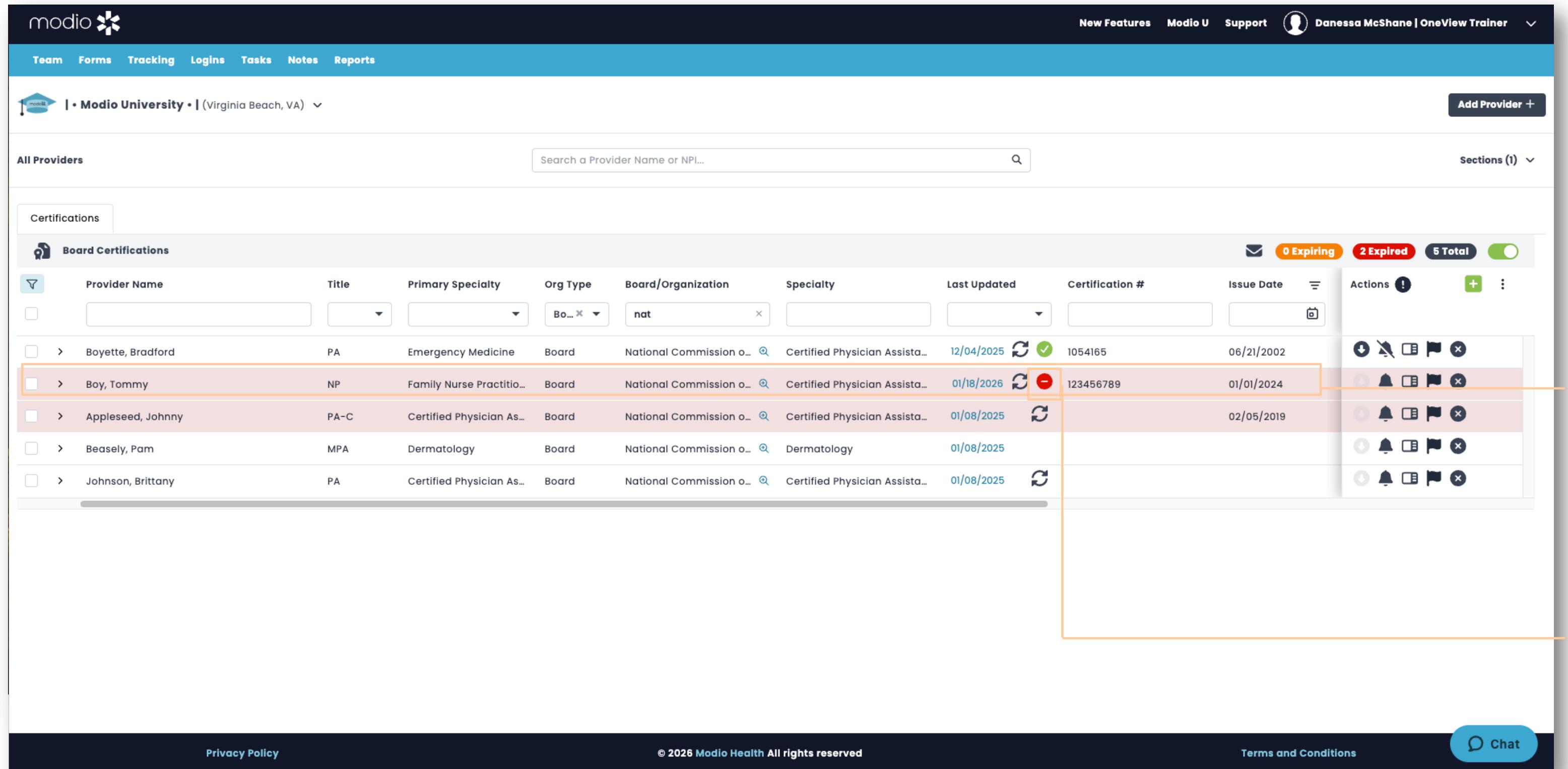
## Add Certification #

In order to return a result, your certification record must include the Certification # that matches the PA ID used by the NCCPA. If your record **does not** contain a Certification #, clicking the updater icon will open a Find modal to find a matching NCCPA provider with the same First Name, Last Name, and State from the Current Address on the record.

Select the matching provider and click **Add**.

If **no** result is found, you can adjust the search criteria, including the state corresponding to the provider's certification.

*Note: Under the "State" field be sure to enter in the correct state from the current address on the record.*



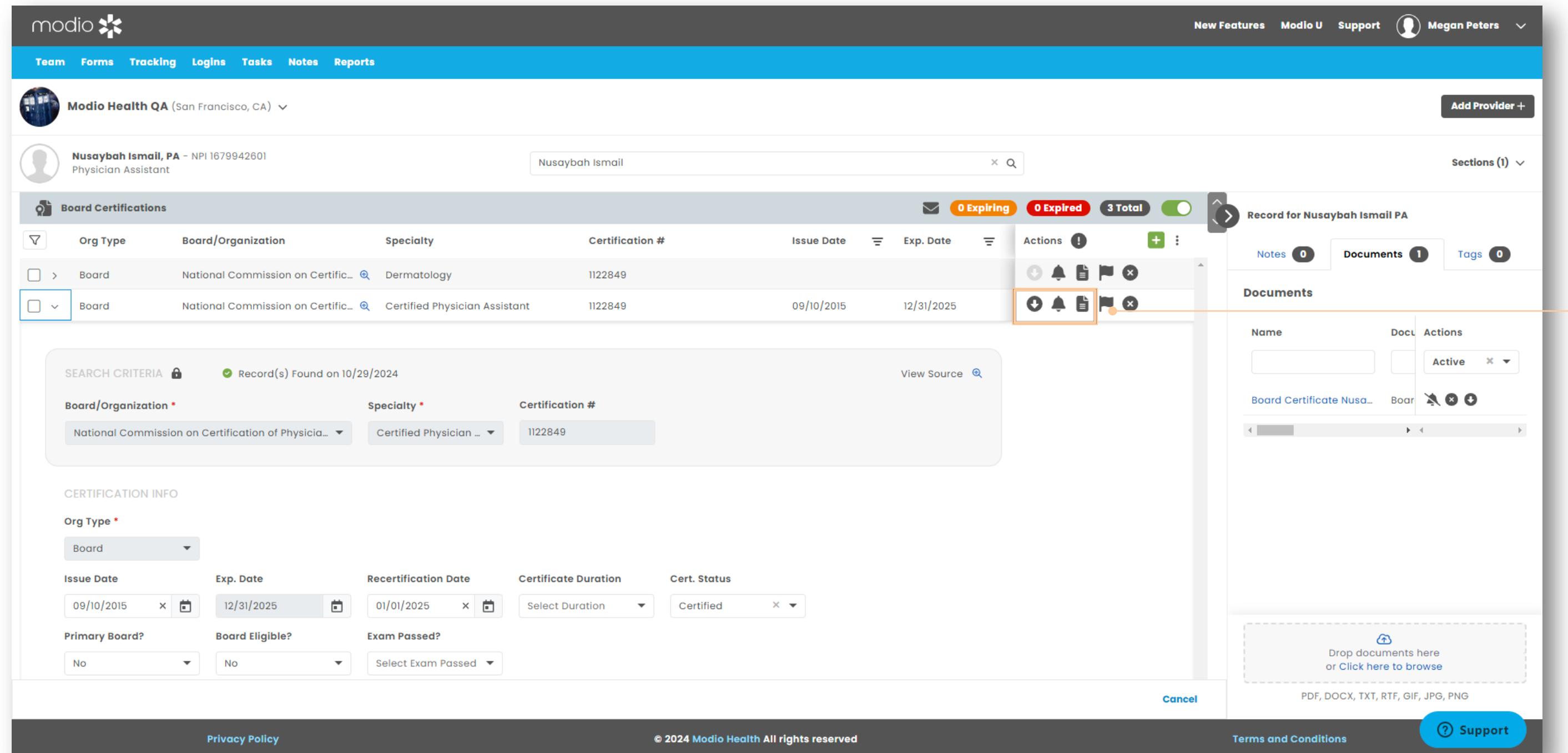
The screenshot shows the modio provider search interface. The top navigation bar includes links for New Features, Modio U, Support, and a user profile for Danessa McShane | OneView Trainer. The main search area is titled "All Providers" and features a search bar with the placeholder "Search a Provider Name or NPI...". Below the search bar is a "Sections (1)" dropdown. The main content area displays a table of "Board Certifications" with the following columns: Provider Name, Title, Primary Specialty, Org Type, Board/Organization, Specialty, Last Updated, Certification #, Issue Date, and Actions. The table lists several providers, including Boyette, Bradford; Boy, Tommy; Appleseed, Johnny; Beasely, Pam; and Johnson, Brittany. The row for "Boy, Tommy" is highlighted with an orange border, indicating a successful search result. The "Actions" column for this row contains icons for download, alert, clipboard, flag, and delete.

## Understanding Search Results

If Carbon finds a result on the NCCPA website, the "Record Found" icon will display with a green icon. Data will be added or updated from the website.

**Note:** the Carbon status indicates that we found a result, but the Certification Status will indicate whether the PA holds a certification.

If Carbon returns "No Results Found" or "Error," indicated with an orange  or red  icon, then the integration was unable to find a match.



The screenshot shows the modio NCCPA Updater interface. The main area displays a list of board certifications for a provider named Nusaybah Ismail. The list includes columns for Org Type, Board/Organization, Specialty, Certification #, Issue Date, Exp. Date, and Actions. Two entries are visible: one for Dermatology (Certification # II22849) and one for Certified Physician Assistant (Certification # II22849). The interface includes search and filter options at the bottom left. To the right, a side panel titled 'Record for Nusaybah Ismail PA' shows the provider's profile with a 'Documents' section containing a single PDF file named 'Board Certificate Nusa...'. The 'Actions' button in the main list and the 'Download' button in the side panel are highlighted with orange boxes.

## Verification Document

The updater will automatically upload a verification PDF containing the NCCPA results to your provider's Documents section. You can view the PDF by clicking on the Download button .

If you want to see previous documents, click on the "Tags, Notes, Docs" icon  to open the side panel and locate the version of the PDF that you need.

The document includes name, certification status, PA ID (certification #), expiration date, and issue date. Information in this report can offer new or updated data for profile enrichment.

**Note:** CAQs will only be included on the PSV associated with a CAQ record. The document for this type of record will vary slightly from the primary record.

# FAQ

## **Q: How do I get access to the NCCPA integration?**

A: Use of this integration needs to be tracked for our partners at NCCPA, which means users won't automatically have access. All you need to do is open a Modio Support Ticket at [support@modiohealth.com](mailto:support@modiohealth.com) to request access to NCCPA data and to please include the following details:

- **Team Name(s):** If your request covers access for multiple teams, please list all team names.
- **Verification Need(s):** Specify if you require front-end verification, back-end verification, or both.

## **Q: What happens if I don't have the required data to run a search?**

A: The NCCPA requires us to provide PA ID to find a match. The find feature described on page 5 may help you identify this number within OneView. If you are unable to find a result, visit the NCCPA website directly to pull a verification, which will include the PA ID.

## **Q: Where can I run the NCCPA updater?**

A: The NCCPA updater is only available in the new Board Certifications grid. Any documents that you produce as part of an NCCPA verification will be accessible in the Documents section of the provider profile. If your team is not using the new features at [modiohealth.com/oneview](https://modiohealth.com/oneview), schedule a call with the Modio team to learn more.

## **Q: Can I run this updater on multiple providers at once?**

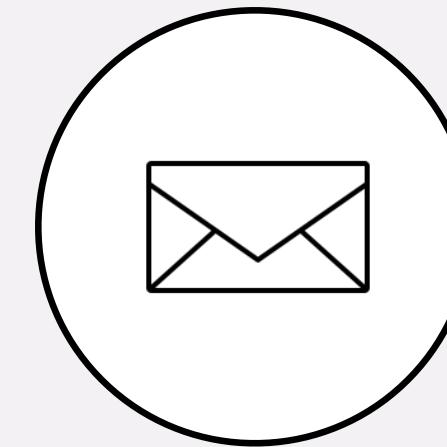
A: Up to 20 unique providers can be selected at one time by checking the boxes to the left of the record in All-Provider View. Simply right-click on a record and choose "Update Selected Board Certifications" to return results for all selected records. You can also click the updater icon for different records to run them all at the same time.

For additional questions or further training, contact the Modio Team via:

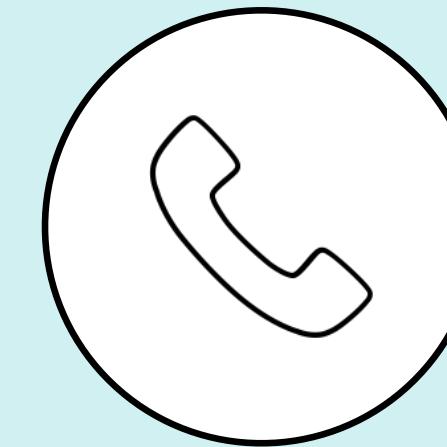
---



**Online:**  
Live Chat Support



**Email:**  
[Support@modiohealth.com](mailto:Support@modiohealth.com)



**Phone:**  
844.696.6346