



Tip Guide: OIG Aliases Enhancement

The OIG Feature within Modio's OneView®

Modio's original OIG search allowed you to run a single-name query of the OIG Exclusion List and return a PDF certifying the search results for your providers in OneView. With the latest OIG alias enhancement, you can run OIG searches using aliases for a provider that are stored in the **More Names** section in OneView.

By updating our integration to use the OIG Multiple Individual search, we can run a search not only using the provider's profile name, but also up to 14 other names from the **More Names** section. For example, we can search for provider "John Smith," but also include aliases such as "J Smith," "Johnny Smith," and "John Smith-Black."

When you run an OIG search, you can select from the list of OIG results (if any are returned), accept the search results, and upload a verification PDF to the provider profile as proof of the search.



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Check that the provider's **Personal Info** section has been filled out to the best of your knowledge.

The OIG search will use **First** and Last Name, as well as **NPI Number, DOB, and SSN** to verify the provider. If these data points are all present on the provider profile, this increases the veracity of the search results.

Missing data can cause a "fuzzy match," which means we are unable to verify if the search results truly match the provider in question.

Team Forms Tracking Logins Tasks Notes Reports Bernie Mann MD **v** Personal Info Personal Info Education & Training Last Na Prefix First Name Middle Name Practice / Employe Bernie Manı Facility Affiliations Provider Title Specialty List + Teleme X -MD - Medical Doctor 1 Ye Work History Peer References **Contact Information** ✓ Licensure Work Email Personal Email Home I Certifications \checkmark bernie@modiohealth.com (____ bernie@emich.edu Medical Malpractice Home Address Healthcare Payors Address Address 2 City Health Info 1239 Lakes Drive Apt 2 Norf Event Log Zip/Postal Code County Countr 🗹 СМЕ 23411-0____ Home county Unit **Birth Information** Gender Date of Birth Identifies as transgender? Birth C 曲 6 \sim 02/22/1987 Birth Male Drop documents here or Birth County **Birth Country** Countr Click here to browse Birth county \sim Accepted file formats: Identification pdf, docx, txt, rtf, gif, jpg, png Driver License or ID # 🕜 State Issued Issue D 8 \sim mm/ NPI # 📿 Updated: 08/18/2020 Enumeration Date Social 1999999991 mm/dd/yyyy 曲

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Enter the provider's aliases in the **More Names** window of the Personal Info section. Aliases can be a name the provider uses professionally that may not match z current legal name. Make sure that the aliases are entered as type "Other Name" or "Query Only," otherwise they will not be used in the OIG search.

Carbon will prioritize the Other Naźe type first, so if you have 5 Other Name values and 12 Query Only values, all 5 Other Names will be searched, but only the first 9 of the Query Only names will be searched. Return to the **Team page** and locate your provider's profile. Click on their profile icon to open the provider profile card.

	MOdi _{Team}	O	BA Provider Prof	file for	Brenda Anders	on, CNA — Mental Health
I		Modio Health QA	Notes	Ģ		
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I	All 👻		Home Address	*		
I	_		Primary Practice	ë 2		
1	brenda	_	Primary Affiliation	θ		
	BA	Anderson, Brenda . Mental Health	Professional School	血		
		NPI# 1578996005	Graduation Date			
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The OIG search will begin, and you will see the provider's name as stored in Personal Info, as well as the values stored in Other Names and Query Only, listed in the modal. From there, you may see the following results the first time you run the OIG search for your provider:

No Results were found for [Provider

Name(s)]: This indicates that we were unable to match your provider's data in OneView to any provider on the OIG exclusion list.



Click "**Save OIG Verification**" to save a PDF verification of these search results to the provider profile. When you click **Save**, the provider's OIG status will be set to Pass.



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Comparison Columns:

If you see two side-by- side columns of data with the headers "Current OIG Info" and "Updated OIG Info," this indicates that we found 1 possible match for your provider.

You will need to compare the OneView data (on the left) to the matched OIG data (on the right) and determine if the OIG data is a true match for the provider.

Pay close attention to the **provider's middle name, DOB, and NPI.** The more of these values that match the left-hand column, the more likely it is that the provider is truly on the OIG exclusion list.

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	Team	OIG Exclusion Search for Brenda Anderson <i>C</i>	
	Team	Results found for Brenda Anderson	
		Current OIG Info	
		Provider Name	
		Brenda Anderson	
		Date of Birth	
Al		01/12/1970	
Π.,		NPI#	
b	orend		
		n/a	
E	3A	General	
		Bus Owner/Exec	
F	RA	Specialty	
		Dme - General	
		Specialty	
E	BA 📗	Dme - General	
		Address	
		2880 S Serrano Street Grand Prairie, TX 750540000	
	3A	Excl. Type	
		1128(a)(3)- FELONY HEALTH CARE FRAUD CONVICTION	
E	BA	Excl. Date	
		09/20/2020	
		Waiver	
E	BP	n/a	
		Set Pass status and upload primary source document(s): DIG Anderson Brenda 09-22-2021 1.	pdf
		Acknowledge and Close	
		•	
		Privacy Policy	©2021 Mo
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1. Acknowledge and Close:

If you do not want to accept the matched provider, click here. Leaving the Set Pass Status checkbox unmarked will leave the status set to Scheduled, and no verifi cation document will be uploaded. Marking the checkbox will set the status to Pass, and a verifi cation document will be uploaded.

You can choose the following:



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Updated OIG Info		Message
Provider Name		
Brenda Anderson		
Date of Birth		
01/12/1970		
NPI#		
n/a		
UPIN P/2		
General Bus Owner/Exec		
Specialty		
Dme - General		
Specialty		
Dme - General		
Address Info		
2880 S Serrano Street		
Grand Prairie, TX /50540000		
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n/a		
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2. Accept Changes:

The provider's OIG status will be set to Match (if we can only confi rm partial data) or Fail (if we get a match on NPI and/or DOB). If you also select "Upload primary source document" before clicking Accept, then a verifi cation document will be uploaded to the provider profi le.

or

Results List: If you see a list of provider names with DOB, NPI, and other data points, this indicates that multiple providers were found on the OIG exclusion list who could match the provider you searched. You will need to look at the data points in this list and determine if they match your provider. You can now choose to:

A. Set Pass Status: Do this if none of the providers in the list match the provider you are searching for. This will upload a verifi cation document to the provider profi le.

Brenda Joyce Anderson Brenda Joy Anderson Brenda Anderson Brenda L Anderson	09/01/1955 12/18/1950 01/12/1970		Ind- Lic Hc Serv Prov Therapist	Nurse/Nurses Aic
Brenda Joy Anderson Brenda Anderson Brenda L Anderson	12/18/1950 01/12/1970		Therapist	
Brenda Anderson Brenda L Anderson	01/12/1970			
Brenda L Anderson			Bus Owner/Exec	Dme - General
	01/28/1967		Ind- Lic Hc Serv Prov	Nurse/Nurses Aid
Brenda L Smith	04/06/1951		Nursing Profession	Nurse/Nurses Aid
Brenda Katherine Smith	03/27/1957		Nursing Profession	Nurse/Nurses Aid
Brenda Lyn Smith	10/26/1973		Private Cit/Entity	Health Care Aide
et Pass Status upuncture I# 1619261963				
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	Brenda Katherine Smith Brenda Lyn Smith t Pass Status upuncture # 1619261963	Brenda Katherine Smith 03/27/1957 Brenda Lyn Smith 10/26/1973 t Pass Status upuncture # 1619261963 1 / 1 • • 200 items per page	Brenda Katherine Smith 03/27/1957 Brenda Lyn Smith 10/26/1973 t Pass Status upuncture # 1619261963 1 / 1 > 1 200 items per page	Brenda Katherine Smith 03/27/1957 Nursing Profession Brenda Lyn Smith 10/26/1973 Private Cit/Entity t Pass Status upuncture ## 1619261963 1 / 1 1 200 items per page

C. Select New Provider : Click on the "Select Another Record"

button at the top of the window if you determine that the provider selected is not a true match. This will take you back to the results list.

Wait! Did you click Accept **Changes** for the wrong provider? Check the FAQ on Page 10 for more details.

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Address	Exclusion	
263 G Street, Apt A	1128(b)(4)- LICENSE REVOCATI	sage 🕜
1557 West 590 North	1128(b)(4)- LICENSE REVOCATI	
2880 S Serrano Street	1128(a)(3)- FELONY HEALTH CA	
128 Hawkins Mill Road	1128(b)(4)- LICENSE REVOCATI	
2959 Concord Street	1128(b)(4)- LICENSE REVOCATI	•
924 N Olney St	1128(b)(4)- LICENSE REVOCATI	
86 Shore Drive, #32	1128(a)(1)- PROGRAM-RELATE	

B. Select Provider: Do this if one of the providers in the list matches the provider you are searching for. From here, the workflow will be the same as the Comparison Columns (previous page).

Current OlG Info		
Current OIG Info		1200
	Updated OIG Info	Jage
Provider Name	Provider Name	
Brenda Anderson	Brenda L Smith	
Date of Birth	Date of Birth	
n/a	04/06/1951	
NPI#	NPI#	
n/a	n/a	
UPIN	UPIN	
n/a	n/a	
General	General	
n/a	Nursing Protession	,
Specialty	Specialty	
n/a	Nurse/Nurses Alde	
Address	Address Info	
n/a	Flint, MI 485040000	
Excl. Type	Excl. Type	
n/a	1128(b)(4)- LICENSE REVOCATION/SUSPENSION/SURRENDER	1
Excl. Date	Excl. Date	
n/a	04/11/1991	
Waiver	Waiver	
n/a	n/a	
Acknowledge and Close	Upload primary source(s): DIG Anderson Brenda 09-22-2021 1.pdf	5 items
	Accept Changes	

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	Work History	Health Info: Kirk Heath MD				0			
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		State License Verification	Heath Kirk VA 0101241891 01-03-2025.pdf	01/03/2025	General 04/30/	2020 ACTIVE			
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Frequently Asked Questions

Q: When I click "Accept Changes", what data might be added to my provider profile?

Data from an accepted OIG search can be written to two places. We have a data table for Personal Info and a separate OIG table for storing data from each search. When you accept changes, Carbon can insert provider NPI number and/or DOB into the Personal Info fields if they were blank before. In addition, it will also insert the first, middle, and last name values of the record you selected into the OIG table. The data in the OIG table will be used to set the default name for future OIG searches. If you want to clear this info, use the Set Pass Status button.

Q: What do the Scheduled, Pass, Match, and Fail statuses mean?

These are the 4 possible OIG statuses that can be set for your provider. Here's where they apply:

- cation document.
- whenever possible.
- the profi le in order to return a Pass or Fail status.
- that OIG does not always have all personal data points on file, however.

Q: Is a verification document always uploaded as a result of running the OIG updater?

A verification PDF will be available for upload when no results are found, when a match or fail is found, and when you choose to set a Pass status for the provider. If a provider has five or more aliases stored in Other Name or Query Only, a second PDF will automatically be uploaded to the provider profile as well. In the case of multiple PDFs, they will have the same timestamp but be numbered 1, 2, or 3.

Q: What's the difference between the Other Name and Query Only types in More Names?

Other Name indicates variations on the provider's name that have been used professionally in the past (e.g. John Smith vs. John Smith Jones). Query Only types allow you to enter formatting variations to widen your search parameters (e.g. John Smith Jones, John Smith-Jones, and John SmithJones).



1. Scheduled: This indicates that your provider's profile has been queued for the next monthly OIG run, but no OIG run has been completed. You can manually initiate an OIG search for the provider if you want to see their OIG status immediately and get a verifi

2. Pass: This indicates that no person matching your provider's personal data was found on the OIG Exclusion List. To get a pass, the minimum data on the provider profile must include the first and last name plus DOB. We recommend having NPI and SSN on file

3. Match: This indicates that an initial OIG search has been run for a provider and a possible match for the provider's data was found and recorded on the provider profile. This does not mean that the provider is definitively on the Exclusion List. You will need to confi rm if the data points for the possible match are correct for your provider, and you may need to add additional data (e.g. NPI or SSN) to

4. Fail: This indicates that the provider's data in OneView definitively matched a provider on the Exclusion List. The only data points that can produce a Fail status at this time are a matched NPI or SSN, since these are unique identifi ers (unlike name or DOB). Note Tip Guide: OIG - Using the Enhanced Search

Frequently Asked Questions

Q: I chose the wrong provider from the results list. What should I do?

Option 1:

If you haven't yet clicked the Accept Changes button, you can still go back to the list of other providers. Click on **"Select Another Record"** to do so.

t Another Record O G Exclusion Search for Brenda Anderson *C* Results found for Brenda Anderson, Brenda Smith OIG Exclusion Sea Provider Name Brenda Anderson Date of Birth n/a All Brenda Joyce Ar NPI # Brenda Joy Ande n/a UPIN Brenda Anderson All n/a General Brenda L Anders bren n/a Brenda L Smith pecia n/a Brenda Katherin Address n/a Brenda Lyn Smitl Excl. Type n/a Excl. Date n/a Waiver Set Pass Status n/a Acknowledge and Close

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Option 2:

If you've already accepted the changes and data has been fi lled in your provider's profi le, you may need to remove data points like middle name, NPI, and DOB from Personal Info if these are incorrect. Then, rerun the updater and **click "Set Pass Status and upload verification document."** This will clear the OIG table and reset the provider default.



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ime	Date Of Birth	NPI	General	Specialty	Address	Exclusion	
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n	01/12/1970		Bus Owner/Exec	Dme - General	2880 S Serrano Street	1128(a)(3)- FELONY HEALTH CA	
on	01/28/1967		Ind- Lic Hc Serv Prov	Nurse/Nurses Aide	128 Hawkins Mill Road	1128(b)(4)- LICENSE REVOCATI	
	04/06/1951		Nursing Profession	Nurse/Nurses Aide	2959 Concord Street	1128(b)(4)- LICENSE REVOCATI	
e Smith	03/27/1957		Nursing Profession	Nurse/Nurses Aide	924 N Olney St	1128(b)(4)- LICENSE REVOCATI	
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For additional questions or further training, contact the Modio Team:

